

### **Tuffcover Permanent Resin Flooring. Floor System Care Guidelines:**

Keep your floor in tip top condition by maintaining it correctly. Read these tips and recommendations:

You will be able to walk on your Tuffcover Resin Floor after 24 hours. Within 48 hours, the floor will have hardened sufficiently to move in your furniture. After 7 days the floor will have cured completely and can be fully loaded.

#### **Normal Cleaning**

1. Remove any loose dirt particles from the floor using a dry microfiber mop, soft brush or vacuum cleaner (with brushes own).
2. Clean your floor using a moist flat-head mop with a microfiber cloth or a Floormac mini scrubber. These are available from many online vendors and we recommend the Rubbermaid Pulse Kit, which can be purchased from <http://www.rubbermaidproducts.co.uk>. Please note that the Floormac mini cleaning machine is best used with microfibre white or tan coloured pads - do not use the blue, green or black pads as these are more abrasive.
3. The advantage of a microfibre mop is that it effectively lifts and removes dirt without leaving behind any smears. A regular mop can just move the dirt from side to side, leaving dirt and water behind. Do not get the mop too wet as this can leave an excess of water which will build up as scale.
4. The best product for cleaning a Tuffcover resin floor will be a non-abrasive non-soap spray (such as Flash with bleach or household kitchen cleaner spray). Choose a low-foaming, mild alkaline product, containing little or no caustic and no soap or polymer. NB: Products containing soap or polymer will leave a residue on the floor, which will attract more dirt and create a slippery film. However Jontec Asset (neutral) or Jontec Forward (alkaline, for oil and grease removal) are both suitable alternatives. These are available from [www.diverseymdirect.co.uk](http://www.diverseymdirect.co.uk).
5. Dilute cleaning products with the correct amount of water and always use sparingly. For localised dirt spots, simply wipe away with a damp sponge. If necessary allow the products to dwell for 5 minutes to soften the dirt before rinsing/wiping. After cleaning or mopping the floor, try to ensure that no one walks on the floor for around 5-10 minutes until it is dry.

#### **Protecting the floor**

Do not drag or slide heavy objects over the floor. As a first step, ensure that all feet of furniture, chairs, tables, etc. are protected with tan/light coloured (not green, black or other) felt pads to protect the floor from the outset. These are available from many online retailers, and we recommend Stroolmount UK Limited, ([www.stroolmount.co.uk](http://www.stroolmount.co.uk) or call 08454 70 66 70). Do not use rubber feet. Chair castors are generally fine, however softer wheels (for wooden floors) are also available from Stroolmount.

### **Handy Tips**

- Never clean using a scouring pad, scrubbing pad or abrasive cleaning product.
- Dust the floor with a green dry microfibre flat mop - if you use a vacuum cleaner, use with the brushes down.
- Wet rubber or wet untreated timber can leave stains behind. Softeners in rubber and some plastics can also respond this way when wet - examples of these include buggies/prams, bike tyres, trolley wheels, clothes dryers or gym equipment.
- For stubborn stains, use a stain-removing spray or bleach spray after performing a discrete patch test.
- Try to prevent sand from getting on the floor - it acts as sandpaper and is abrasive on the final floor finish.
- In the first few weeks a film will be present on the floor, due to building dust in the air and the curing process of the floor. This film will disappear in due course with regular cleaning.
- Although a Tuffcover Resin floor surface is resistant to most liquids, including tea, coffee, wine, fruit juice etc., do not give these the opportunity to dwell on the floor or soak in.
- Remove any spillages promptly - pay particular attention to acids, colours, stains, dyes, hair dyes, plasticisers (softeners in rubber) and abrasives. If spills of strong colours or wet unfixed fabrics remain on the floor for an extended period it may result in staining.

### **How should I maintain the floor?**

Use a flat-headed mop and vacuum cleaner - never use abrasives or scrubbing pads. It's best to remove dust when the floor is dry, and stubborn dirt should be removed when wet. What type of cleaning agents should I use? For normal maintenance we recommend using a low foam, mild alkaline cleaner such as Jontec Asset or Jontec Forward. Do not use a product containing soap, as it will leave a film or residue on the floor. In principle any normal cleaning agent that complies with these points is suitable.

### **Do I have to let the product soak in?**

This depends on how dirty the floor is - for a very dirty floor, leave the product to loosen the dirt for up to 15 minutes. The product can be mopped up almost immediately if the floor is not very dirty. What is the correct mixing ratio for the product? This depends on what cleaning agent you are using - for daily mopping you can just use clean water or add diluted cleaning product into the wash water. Follow the product instructions.

### **Do I have to clean the floor using a pad?**

We recommend using a scrubber machine pad to clean the floor, as this gives a much better result than a brush. If you are using a scrubber machine we recommend a tan or red pad - this has medium hardness and good cleaning properties. Do not use blue, green or black pads as they are too abrasive.

### **How do I deal with stains and marks?**

The majority of stains can be treated with stain spray or bleach. Simply spray the undiluted agent onto the stain, allow it to absorb for up to 5 minutes, then wipe away using a damp cloth. Treat a stain or mark as soon as possible to avoid permanent traces.

### **How do I remove lime scale or rust marks?**

Use a mildly acidic cleaner for these stains (pH value between 2 - 7). Vinegar or fruit acid based cleaners are effective.

**How do I best remove dust?**

The best way to remove dust is with a dry micro-fibre mop or a vacuum cleaner. Avoid using oil impregnated cloths, as these can leave a residue on the floor which creates a grimy film on the floor.

**How do I remove shoe marks or older stains?**

Marks from shoes can be easily removed using a damp cloth or sponge. Stains left for a long time will often dry in and become more difficult to remove - again these can be treated with cleaning agent spray and a damp sponge.

**What long-term maintenance is available?**

Our floors can be resealed in the long term if you wish. An approximate cost for this is 20% of the original purchase value of the floor - please request a detailed quote for more information.



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**Tuffcover**